

Privacy statement of NV Janssens

Last update: 25/06/2026

At **NV Janssens**, a public limited liability company (*"naamloze vennootschap"*, abbreviated to *"NV"*) having its seat at 2500 Lier, Mechelsesteenweg 388, registered with the Crossroads Bank of Enterprises under number 0412.421.333, we attach great importance to your privacy.

Where we process your personal data, we do so with care and in accordance with the General Data Protection Regulation of 27 April 2016 and the regulations derived therefrom.

This privacy statement explains what personal data we collect, why we do so and how we handle it.

1. Who are we?

Company name: NV Janssens
Address: 2500 Lier, Mechelsesteenweg 388
Enterprise number: 0412.421.333
Contact person for privacy matters: data protection officer
Email: info@janssens.be
Telephone: +32 15 30 67 83

2. What data do we collect and why?

a. When you visit our website

When you visit our website, 'cookies' may be placed to ensure the website functions properly.

Your data or browsing behaviour will only be tracked if you give your consent.

Be sure to read our cookie policy for more information.

b. Via the contact form on our website

When you contact us via the contact form on our website, we collect the following data on the basis of our legitimate interest in being able to handle your enquiry as a (potential) partner correctly and provide you with a response:

- Name
- Address
- Email address
- Telephone number (optional)
- Your message

c. Via the configurator on our website

When you design a greenhouse (or another product) using the configurator on our website, we collect the following information in order to provide you with a custom quote or to save your configuration, as part of our (pre-contractual) obligations:

- Details of your greenhouse preferences
- Where applicable, your name, email address and place of residence
- IP address and browser information (technical)

d. Via the customer portal

When you create an online profile on our website, we use the details you provide to create and maintain your login on the site, so that you can access (and continue to access) restricted areas of the website, ...

We also use this information to communicate with you about our services, or as contact details when, for example, you ask us a question.

In accordance with our legitimate interest in informing you about our offerings, we also use your contact details to send you relevant (commercial) information.

You can unsubscribe from these mailings at any time.

3. How long do we retain your data?

We do not retain personal data for longer than is strictly necessary for the purposes for which it was collected. At the same time, we take into account applicable statutory retention periods and the need to safeguard our rights in the event of any disputes.

Specifically, we apply the following retention periods:

- Data via the contact form: up to 5 years after the last contact, to enable future collaboration or follow-up and to deal with any queries, complaints or disputes.
- Quotes and configuration data: up to 10 years after they were drawn up or the last relevant contact, taking into account the limitation periods for contractual and non-contractual claims, and to enable us to establish, exercise or defend our rights in the event of any disputes.
- Data required to comply with our statutory accounting obligations: in accordance with Belgian accounting legislation, currently for at least 7 years from 1 January of the year following the entry.

In certain cases (for example, in the event of ongoing disputes or audits), this data may be retained for longer, for as long as is necessary to establish, exercise or defend legal claims.

In exceptional cases, we may retain certain personal data for longer if this is required by law or if it is necessary for evidential purposes in the context of judicial, administrative or extrajudicial proceedings.

If you object to the processing of your data based on our legitimate interest, the data in question will be deleted immediately, unless we also require this data for another purpose and we obtained the data for that purpose as well.

4. Do we share your data with third parties?

We do not share your data with third parties, unless:

- This is necessary for the provision of our services (e.g. supplier, local dealer, IT service provider or hosting partner)
- There is a legal obligation to do so (e.g. government inspection)
- You have given your explicit consent

Where required, we enter into a data processing agreement with external parties, which obliges them to process your data exclusively in accordance with this privacy statement and the General Data Protection Regulation of 27 April 2016 and the regulations derived therefrom.

5. Is data transferred outside the EU?

Where your data is processed outside the European Economic Area (EEA), we ensure that appropriate safeguards are in place (e.g. EU standard contractual clauses).

6. Your rights under the GDPR

You have the right to:

- Access your data
- Have your data rectified or erased
- Restrict processing
- Object to processing
- Withdraw your consent
- To have your data transferred (data portability)

Please feel free to contact us at **info@janssens.be** in writing at the address given above if you have any questions about this privacy statement or the processing of your personal data.

7. Still have complaints?

Are you ultimately still dissatisfied with how we handle your data?

Then you can lodge a complaint with:

Data Protection Authority (DPA)

rue de la Presse 35, 1000 Brussels

☎ Tel: +32 (0)2 274 48 00

✉ Email: contact@apd-gba.be

🌐 Website: <https://www.dataprotectionauthority.be>